

# Pacific Australia Labour Mobility scheme infomeison abaotem wakaman grievance

## If iu garem problem lo wakaples

Gavman blo Australia kea abaotem welfare and wellbeing blo evri Pacific Australia Labour Mobility (PALM) scheme wakaman lo Australia. Mifala laekem iu fo feel seif, kasem sapot and fo pipol tritim iu gud.

## Wanem nao grievance?

Grievance hem wanfala problem wea iu no save stretem witim boss blo iu. Hem save minim tu fo feel osem oketa no tritim iu gud.

Grievance save problem saed lo:

- Helt, seifti and wellbeing blo iu
- Waka iu duim, waka oketa givim lo iu, hours iu waka or hao oketa tritim iu lo waka
- Haomas oketa peim iu, pei wea lus or wea oketa aotem
- Haos blo iu, if hem seif or klin.

## Trae fixim problem fastaem

Bifo iu ripotim wanfala grievance, plis traem:

- Talem problem lo boss blo iu
- Talem Country Liaison Officer (CLO) fo help.

Iu save faendem kontakt blo CLO blo iu lo [PALM scheme website](#).

If problem stei yet, iu save mekem grievance ripot.

## Hao fo mekem grievance ripot

Iuseleva save ripotim or askem samwan wea iu trastim fo ripot fo iu.

1. Fo ripotim wanfala grievance, raetem [grievance referral form](#). Iu save iusim [PALM scheme grievance management policy](#) fo sapotim ripot.
2. Sendem grievance referral form go lo PALM scheme support service line thru lo email ([palm@dewr.gov.au](mailto:palm@dewr.gov.au)).
3. If iu nidim moa infomeison, iu save kalem the PALM scheme support line (1800 51 31 31).

Mifala lo hia fo helpem iu.

## Wanem hapen bihaen iu sendem grievance ripot?

Gavman bae:

- Kontaktim iu fo save moa abaotem problem
- Askem pruf (example: payslip, foto, message)
- Helpem iu and boss blo iu fo stori and fixim problem
- Talem nara gavman department sas nid kamap fo duim osem
- Talem iu result blo grievance ripot blo iu bihaen oketa lukluk lo hem.

## If iu ting dismissal blo iu hem no fair

If kampani stopem waka blo iu bihaen iu waka 6 months, iu save mekem unfair dismissal claim.

- Bifo iu apply fo unfair dismissal, hem important fo chek fastaem sapos iu fit fo apply. Iu save chek insaed [Fair Work Commission website](#).
- Iu mas sendem ripot insaed 21 days afta waka blo iu hem end.
- Iu bae peim fee taem iu apply.

Fo moa infomeison, iu save kontaktim Fair Work Commission lo (1300 799 675).

## Hao fo kasem help and advaes

If iu no feel seif or oketa no tritim iu gud lo waka, iu save kontaktim PALM scheme support service line fo save lo eni nara samting wea iu save duim.

- Fon: (1800 51 51 31)
- Email: ([palm@dewr.gov.au](mailto:palm@dewr.gov.au)).

Oketa komuniti organisation and kampani save iusim kontakt hia fo help sapatim iu.