

Kawain te karao ngurengure irouia taan mwakuri iaan te Pacific Australia Labour Mobility tikiim

Ngkana iai am kanganga n te mwakuri

Te Tautaeaka n Aotiteria, e rang tabeakina maeuraioa ao marurungia taan mwakuri aika a mwakuri iaan te Pacific Australia Labour Mobility (PALM) tikiim i Aotiteria. Ti tangiriko bwa ko na namakina te kawakinaki, te boutokaaki ao te tararuaki raoi.

Tera te ngurengure?

Te ngurengure bon te kanganga ae ko aki kona ni kangaraioa ma am emburoea. E kona naba n riki ngkana ko namakina te aki kaomataaki raoi.

E kona ni karaoaki te ngurengure ibukin kanganga iaon:

- maurim, kamanomano ao marurungim
- te mwakuri ae ko karaoia, katabeam, te aoa ni mwakuri ke aron kinakim n te mwakuri
- te mwaiti ae ko kaboaki iai, buan te mwane ke te taumwane man am bwakabwai
- am auti ni maeka, manor ni maekam iai ke itiakina.

Kataia karekea etina moa

Imwain ae ko kabaea tangim, taiaoka kataia:

- maroro ma am emburoea moa ibukin te kanganga
- maroro ma am Country Liaison Officer (CLO) ibukin te ibuobuoki.

Ko kona ni karekea ana nambwa am CLO iaon te [PALM scheme website](#).

Ngkana e teimatoa n aki eti taekan am kanganga, ko kona ni kabaea ngurengurem.

Aron kabaeam te ngurengure

Ko kona ni bon kabaea am ngurengure ke butia temanna ae ko kina ao man onimakinna bwa e na karaoia ibukim.

1. Ibukin kabaeam te ngurengure, kanoa te [grievance referral form](#). Ko kona naba n noora te [PALM scheme grievance management policy](#).
2. Te booma ibukin am ngurengure, nakon te imeeri ibukin ana tiaweti ni boutoka te PALM tikiim n (palm@dewr.gov.au).

3. Ngkana ko kainnanao riki rongorongona, ko kona n reitaki ma te PALM tikiim iaon (1800 51 31 31).

Ti mena ikai ibukin buokam.

Tera ae e na riki imwin kanakoan am ngurengure?

Aikai taben te tautaeka:

- e na reitaki ma ngke n ongora riki am kanganga
- butiko am kakoaua (n aron: bebwan am bwakabwai, tamnei ao maroro)
- buokiko ni karaoa am maroro ma am emburoea ni karekea etin te kanganga
- kanakoa am kanganga nakon rabwatan te tautaeka riki teuana ngkana e kainnanaoaki
- tuangko mwin ongoraeam am ngurengure ngkana e tia n rinanoaki.

Ngkana ko taku bwa e aki eti kamotirawaam man am mwakuri

Ngkana e katoka mwakurim am emburoea, ao ko a tia ni mwakuri inanon 6 te namwakaina, ko na bae ni kona ni kireim te kababane ae e aki eti.

- Imwain ae ko kabaea ngurem ibukin kamotirawaam ae e aki eti, e rang kakawaaki ae ko ataia bwa ko kona ni karaoia ke ko aki. Ko kona n noora rongorongona iaon te [Fair Work Commission website](#).
- Ko na riai ni karaoa ngurem inanon 21 te bong imwin te bong are e toki iai mwakurim.
- Iai naba te kabane mwane ae ko na kabwaka ngkana ko karaoa ngurem.

Ibukin rongorongona riki, ko kona n reitaki ma te Fair Work Commission iaon (1300 799 675).

Karekean te ibuobuoki ao te kamataata

Ngkana ko namakina te aki mwengaraoi ke ko a tia n rinanon te aki kubaraki n te mwakuri, ko kona n reitaki ma ana tareboon n tieweti n ibuobuoki te PALM tikiim ao maroroakin aanga riki tabeua ibukim.

- Tareboon: (1800 51 51 31)
- Imeeri: (palm@dewr.gov.au).

A kona n tibwaaki aanga n reitaki aikai ma rabwata n ibuobuoki man te kaawa ke emburoea aika a kataia ni boutokaiko.