

# Infomesen long ol grivens (komplien) long saed blong wok anda long Pacific Australia Labour Mobility skim

## Sapos yu gat wan problem long wok

Gavman blong Ostrelia hem i wantem lukaotem gud ol woka we oli kam anda long Pacific Australia Labour Mobility (PALM) skim taem oli stap long Ostrelia. Mifala i wantem yu blong filim sef mo kasem stret sapot mo tritmen.

## Wanem ia grivens?

Grivens hem i wan problem we yu gat mo yu no save stretem wetem emploia blong yu. Mo tu maet yu gat tingting se oli tritim nogud yu.

Grivens ia hem i save wan problem long saed blong ol samting ia:

- helt, sefti mo welbing blong yu
- wok blong yu, ol samting yu mekem long wok, ol haoa blong wok o fasin we oli tritim yu long wok
- hamas oli pem yu, sapos oli mestem wan peimen o oli karemaot wan mane long pei blong yu
- haos we yu stap long hem, sefti blong yu long haos ia mo sapos i klin.

## Traem blong stretem problem ia fastaem

Bifo yu submitim wan grivens i kam long mifala, plis traem blong mekem ol samting ia:

- toktok long emploia blong yu long saed blong problem ia
- toktok long Kantri Lieson Ofisa (CLO) blong kasem help.

Yu save faenem kontak blong CLO blong yu long [websaet blong PALM skim](#).

Be afta long hemia, sapos yu no save stretem problem ia yet, yu save gohed blong submitim wan grivens.

## Hao blong submitim wan grivens

Yu save submitim wan grivens yu wan o yu save askem blong wan sapot pesen blong yu we yu trastem hem blong hem i submitim grivens ia long bihaf blong yu.

1. Blong submitim wan grivens, komplitim wan [fom blong 'grievance referral'](#). Mo yu save ridim [grivens manejen polisi blong PALM skim](#).
2. Sanem fom blong yu i go long PALM skim sapot sevis tru long imel ia: ([palm@dewr.gov.au](mailto:palm@dewr.gov.au)).
3. Sapos yu nidim moa infomesen, yu save kalem PALM skim sapot laen long (1800 51 31 31).

Mifala i stap blong helpem yu.

## Wanem bae i hapen afta mi submitim wan grivens?

Gavman bae hem i:

- kontaktem yu blong tokbaot problem blong yu
- askem blong yu givim sam moa infomesen o pruf (olsem ol peislip, ol foto, ol mesej)
- helpem yu mo emploia blong yu blong storian blong stretem problem ia
- pasem problem blong yu i go long wan narafala otoriti blong gavman blong oli dil wetem, sapos i nid
- talemaot ansa o risal blong grivens blong yu taem oli asesem finis.

## Sapos yu ting se oli endem wok blong yu o sakemaot yu long wok long rod we i no stret

Sapos emploia blong yu i endem wok blong yu mo yu bin wok blong 6 manis o i bitim 6 manis, maet yu save mekem wan klem blong 'unfair dismissal' (we hem i minim blong sakemaot man long wok long rod we i no stret).

- Bifo yu gohed blong aplae long hemia 'unfair dismissal', hem i gud blong jekem sapos i stret blong yu aplae. Yu save go long [websaet blong Fair Work Commission](#) blong jekem.
- Yu mas submitim klem ia bifo long 21 dei i pas afta taem we wok blong yu i finis.
- Bae yu mas pem wan mane taem yu aplae.

Blong kasem moa infomesen, yu save kontaktem Fair Work Commission long (1300 799 675).

## Kasem help mo advaes

Sapos yu filim se yu no sef o oli no tritim gud yu long wok, yu save kontaktem PALM skim sapot sevis blong tokbaot wanem blong mekem.

- Tel: (1800 51 51 31)
- Imel: ([palm@dewr.gov.au](mailto:palm@dewr.gov.au)).

Ol komuniti ogaenaesesen mo ol emploia oli save yusum ol kontak ia blong helpem yu.