

Sapos yu gat hevi o wari long wok, yu ken toktok long

**Emploiya, supavaisa,
o welfea na welbing
sapot opisa bilong yu**

**kantri lieisen opisa
(CLO) o tim lida**

Painim kontek infomesen bilong CLO
long: (palmscheme.gov.au/contact)

PALM skim sapot lain

Ringim **1800 51 51 31**
(8:30 am – 6:30 pm AEST)
o email: (palm@dewr.gov.au)

Wanem samting bai kamap bihain long dispela?

- Sapos emploiya, supavaisa, o tim lida bilong yu i no stretim hevi bilong yu, toktok long **CLO** o kontektim PALM skim sapot lain.
- CLO bilong yu i ken askim dipatmen long helpim yu o salim fomol komplein (ol i kolim dispela olsem **griviens**) bilong helpim yu.
- Man o meri yu save trastim em i ken salim griviens bilong helpim yu sapos yu givim tok orait long dispela man o meri long mekim olsem.

Griviens em wanem samting?

- Griviens i makim wanpela hevi we ol i no stretim yet o i gat gutpela wei moa long stretim.

Nidim hamas de bilong stretim?

Dipatmen bai:

- pinisim wok bilong savegut long griviens bilong yu insait long **3-pela woking de**
- mekim ol samting bilong redim miting insait long **10-pela woking de**
- traim stretim hevi insait long **20-pela woking de**.

Ol i wokim disisen bilong stretim hevi o griviens bilong yu

Ol i stretim hevi o griviens bilong yu

**Sapos yu gat imejensi,
hariap long ringim 000**

Sapos yu no amamas long disisen

Ringim: **1800 51 51 31** (8:30 am – 6:30 pm AEST) o
email: (palm@dewr.gov.au) na askim ol long skelim gen.

Yu nidim helpim long sait bilong welfea? Kontektim welfea na welbing sapot opisa bilong emploiya bilong yu:

Nem:

Telefon:

Yu laik wokim fomol komplein?

Skenim QR kod long aksesim **Grievance Management Policy** na **lodgement form**.

