



Australian Government

PALM
Pacific Australia Labour Mobility

ARON TABEKAN TE KANGANGA KE TE NGURENGURE

Ngkana iai am kanganga ke raraoman nanom n te tabo ni mwakuri, ko kona ni maroro ma

Am emburoea, am tia kairiiri, ke te tia tara ao te tia boutoka te kamarurung

Am Country Liaison Officer (CLO) ke te tia kaira te tiim
Noora aron reken ana nambwa te CLO n te: (palmscheme.gov.au/contact)

Ana tareboon ni boutoka te PALM tikiim
Tarebonia **1800 51 51 31**
(08:30 am - 6:30 pm AEST) ke imeeri nakon: (palm@dewr.gov.au)

Tera ae e na riki imwina?

- Ngkana e aki reke etin am kanganga iroun am emburoea, te tia kairiiri ke te tia kaira te tiim, maroro ma am **CLO** ke tareboonia ana rabwata ni boutoka te PALM tikiim.
- E kona am CLO ni butia te ibuobuoki man te botaki ni mwakuri ke, kanakoa tangim (te **ngurengure**) ibukim.
- E kona naba temanna ae ko onimakinna ni kanakoa am ngurengure ngkana ko kariaia.

Tera te bwai ae te ngurengure?

- Te ngurengure bon te kanganga ae e tuai reke etina ke e kona n kaetaki n te anga ae e tamaroa riki.

E na maanra tain katiana?

Te botaki ni mwakuri e na:

- kakoaau reken ngurengurem inanon **3 te bong ni mwakuri**
- karaoa te maroro inanon **10 te bong ni mwakuri**
- baireia reken etina inanon **20 te bong ni mwakuri**.

E a tia te moti ni baire ibukin am kanganga ke ngurengurem

E a tia ni kaetaki mwin am kanganga ke ngurengurem

Ngkana iai am kanganga ae e karina, tarebonia 000 ngkai naba

Ngkana ko aki kukurei n te moti ni baire

Tarebonia: **1800 51 51 31** (8:30 am - 6:30 pm AEST) ke imeeri nakon: (palm@dewr.gov.au) ao bubuti bwa e na manga rinanoaki.

Ko teimatoa n aki kukurei imwin rinanoana?

Butia te Fair Work Ombudsman ikai: (www.ombudsman.gov.au/complaints) bwa e na rinanoa.

Ko kainnanao te boutoka ibukin te kamarurung? Reitaki ma aobitia ni kamarurung ke ana tia boutoka te mauri am emburoea:

Te ara:
Tarebon:

Ko kan tabeka tangim?

Tikaenia te QR code ibukin kanoakin te **booma ibukin te tangitang** ao rongorongon te **Grievance Management Policy**.

