

DASP Onlaen Aplikesen

Wan gaed blong ol
woka blong Pasifik mo
Timor-Leste



Dokumen ia hemi givimaot infomesen long saed blong onlaen aplikesen blong Departing Australia Superannuation Payment (DASP) we hemi minim mane blong providen fan (superannuation) blong yu we oli save pemaot taem yu stap aot long Ostrelia. Blong kasem sam jenerol infomesen long saed blong superannuation mo DASP lukim gaed blong "Andastanem superannuation blong yu" long websaet blong PALM skim:
<https://www.palmscheme.gov.au/resources/superannuation-pacific-workers>



DASP onlaen sistem

DASP onlaen aplikesen system (we oli kolem DASP Online) hemi wan fri sistem yu save yusum blong klemem superannuation blong yu we super fand o Tax Ofis blong Ostrelia (ATO) oli holem.

Yu save yusum DASP Online long websaet blong ATO: <https://bit.ly/DASPOnline>

Yu save statem aplikesen blong yu taem yu stap yet long Ostrelia. Hemia bae i helpem yu blong mekem sua se yu gat evri infomesen yu nidim blong mekem gud aplikesen blong yu taem yu lego Ostrelia mo yu nomo holem wan visa blong Ostrelia.

Wataem blong aplae long DASP blong yu

Lukim gaed blong "Andastanem superannuation blong yu" blong save wataem blong aplae long DASP: <https://www.palmscheme.gov.au/resources/superannuation-pacific-workers>.

Yu save aplae blong oli pem superannuation long yu sipos:

- yu aot long Ostrelia finis mo
- yu no wan sitisen blong Ostrelia o Niusilan, mo yu no wan pemanen residen blong Ostrelia mo
- yu nomo gat wan visa blong Ostrelia, (eni kaen visa inkludum ol turis visa).

Tingbaot se:

Sipos yu bin holem wan visa, yu save sabmitim wan klem blong DASP taem yu aot long Ostrelia fogud o yu no plan blong gobak long Ostrelia long fluja we i stap kam. Nomata se yu save sabmitim wan klem blong DASP, i gud blong tingbaot weta bae yu kambak long Ostrelia bakegen.

Sipos yu wan woka blong sot taem nomo long wan motti-yia visa yu no save mekem klem long super blong yu kasem las taem yu gobak long hom ples mo visa hemi ekspaea. YU NO kanselem wan motti-yia visa kasem taem yu finisim ol wok blong yu long Ostrelia. Sipos yu kanselem, bae yu mas pem wan niufala visa blong yu save kambak, mo maet oli no givim long yu.



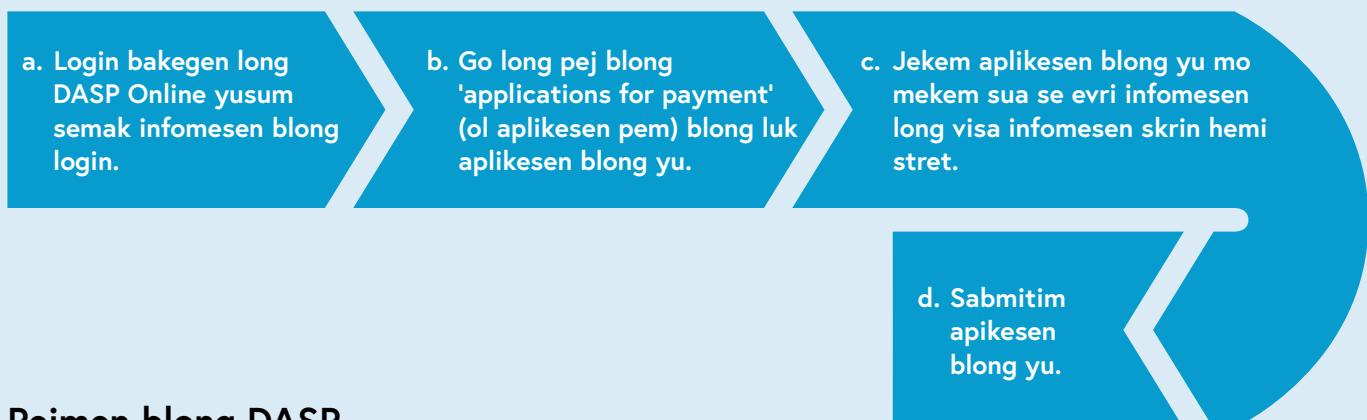
Hao blong aplae long DASP tru long DASP Online – wan simpol proses blong folem

Blong kasem moa infomesen long wanwan step daon, ridim ol instraksen long saed blong "Hao blong aplae long DASP" we hemi stat long pej 4.

Taem yu stap long Ostrelia – statem DASP aplikesen blong yu



Taem yu kasem hom ples finis – sabmitim DASP aplikesen blong yu



Peimen blong DASP



Ol samting we yu nidim blong aplae long DASP

Blong aplae long DASP tru long DASP Online, yu nid blong yusum wan komputa wetem intanet mo ol infomesen ia:

Go long pej 3 blong gaed ia 'Andastanem superannuation blong yu' blong kasem advaes long ol dokumen mo infomesen we bae yu nidim blong aplae long wan DASP:

<https://www.palmscheme.gov.au/resources/superannuation-pacific-workers>

- Tax Fael Namba blong Ostrelia (TFN)
- Ful nem blong yu
- Deit we yu bon long hem
- Adres blong yu long hom ples
- Fon namba blong yu taem yu kasem hom ples
- Imel adres
- Las adres blong yu long Ostrelia.

Ol diteil blong superannuation fand

- Nem blong fand blong yu
- Ostrelien Bisnis Namba (ABN) blong fand blong yu
- Namba blong super akaon blong yu

Ol diteil blong emploia blong yu

- ABN blong emploia blong yu
- Nem blong bisnis
- Adres blong bisnis
- Ol deit we yu bin stat mo finis wok

Ol dokumen blong sapotem aplikesen

- Kopi blong ol aidentiti dokumen blong yu we oli setifaem sipos super fand blong yu i askem (plis jek wetem super fand blong yu blong save wanem oli nidim)
- Wan kopi blong bank stetmen blong yu blong akaon blong yu long Ostrelia we bae oli pem mane blong super blong yu i go long hem

Setifaem ol aidentiti dokumen blong yu

Maet super fand blong yu i nidim yu blong setifaem ol aidentiti (POI – proof of identification) dokumen blong yu. Hemi moa isi blong setifaem ol dokumen taem yu stap long Ostrelia. Men POI dokumen maet hemi:

- paspot blong yu we yu stap yusum naoia mo hemi soem foto blong yu, namba blong paspot, kantri blong paspot mo paspot ekspaea deit, o
- laesens blong draev we yu yusum naoia, o
- nasonal aidentiti kad.

I gat ol rul long hu i save setifaem ol dokumen. Kontaktem super fand blong yu bifoyu lego Ostrelia blong konfemem ol dokumen we yu nidim. Yu save jekem wetem emploia blong yu long hao blong setifaem ol dokumen.

Olgeta pipol daon ia oli gat otoriti blong setifaem ol aidentiti dokumen taem yu stap long Ostrelia

- Minista blong rilijon (hemia we hemi gat otoriti blong maretrem tufala pipol)
- Polis ofisa
- Medikol praktisona we hemi gat wan jenerol o speselis registresen wetem Medikol Bod blong Ostrelia (hemi no inkludum ol famasis):
<https://www.medicalboard.gov.au/>
- Ofisa blong bank, bilding sosaeti o kredit yunion we hemi wok blong 5 yia finis
- Jastis blong Pis
- Komisena blong ol Dekleresen (long Kwinslan nomo)
- Solisita
- Barista
- Ja
- Ofisa blong Sheriff

Mo tu, yu save setifaem ol aidentiti dokumen taem yu gobak long hom blong yu. Plis notem se maet yu mas pem fi blong mekem.

Olgeta pipol daon ia oli gat otoriti blong setifaem ol aidentiti dokumen taem yu stap aotsaed long Ostrelia

- Ol noteri publik
- Staf long ol ofis blong Ostrelia we i klosap long yu, olsem:
 - embasi
 - hae komisen
 - konsulet – inkludum ol konsulet we Austrade honorary konsul oli hed blong ol.

Pesen blong setifaem i sud mekem setifikesen long foret blong yu blong talem se evri kopi hemi tru mo stret folet ol orijinol dokumen.

[palmscheme.gov.au](https://www.palmscheme.gov.au)



Australian Government

Mekem bank akaon blong yu long Ostrelia hemi open i stap

Yu sud mekem sua se bank akaon blong yu long Ostrelia hemi open **kasem taem yu risivim DASP blong yu**. Bae oli save pem DASP long yu tru long jek, be hemi moa gud blong oli sendem long yu tru long elektronik bank transfea long wan bank akaon blong Ostrelia. Yu sud jekem ol peimen opsen we super fand blong yu i gat.

Sipos ATO i holem super blong yu, bae oli **mas** pem DASP long jek o long bank akaon long Ostrelia we nem blong yu i stap long hem.



Hao blong aplae long DASP blong yu

Taem yu stap long Ostrelia – statem DASP aplikesen blong yu

1. Statem DASP Onlaen aplikesen blong yu **taem yu stap long Ostrelia yet**. Blong mekem hemia, yu nid blong:
 - a. Kontaktem ol super fand blong yu blong faenemaot wanem infomesen mo dokumen oli nidim blong sapotem DASP aplikesen blong yu.
 - i. Infomesen abaot super fand blong yu, inkludum kontak diteil, hemi aveilobol long emploia blong yu o maet oli listim long peislip blong yu
 - b. Sipos yu nidim, setifaem ol POI dokumen blong yu long wan pesen we hemi gat otoriti blong setifaem.
 - c. Go long DASP Online mo ridim ol instraksen mo toksave: <https://bit.ly/DASPOnline>
 - d. Fulumap ol pesonel diteil blong yu long pej blong 'personal details'. Infomesen we bae yu nid blong givim i inkludum:
 - i. ful nem blong yu
 - ii. deit we yu bon long hem
 - iii. imel adres blong yu
 - iv. kantri mo namba blong paspot
 - v. Tax Fael Namba (TFN) (hemia yu save jusum blong givim o no givim, be oli rikomendem blong yu givim)
 - sipos yu givim hemia, sistem bae i talemaot ples we ol super blong yu i stap long hem.
 - sipos yu no provaedem TFN blong yu:
 - o yusum sistem blong sej long ABN blong super fand blong yu folem nem blong hem. Bae yu nid blong mekem hemia blong evri fand we oli holem super blong yu (sipos yu gat bitim wan super fand).
 - o yusum 'Super Fund Lookup' blong sej long postal adres blong fand mo ABN: <https://www.superfundlookup.gov.au/> Super Fund Lookup
 - o kontaktem fand mo karem ABN blong fand mo postal adres sipos yu no save faenem fand ia long Super Fund Lookup.
 - vi. Ol akaon diteil blong super fand, inkludum ABN blong fand.



Bae Dipatmen blong Hom Afea i yusum sam long ol diteil yu givim blong mekem sua se yu gat raet blong aplae long DASP. Jek ia bae oli mekem hariap long fiu seken nomo mo long taem ia bae yu luk long skrin hemi talem 'eligibility verification'.

- i. Sipos yu save aplae long DASP long taem ia, bae hemi letem yu blong gohed long aplikesen blong yu.
- ii. Sipos yu no save aplae long DASP long taem ia, bae wan mesej i kamaot long skrin. Jekem ol rul (eligibility criteria) blong DASP mo taem yu mitim ol rul ia, yu save login bakegen blong gohed long aplikesen.
- e. Mekem wan 'shared secret' (sikret we oli serem) taem yu jusum mo ansarem wan kwestin. Jusum wan kwestin we yu nomo yu save ansa blong hem – no serem kwestin ia wetem eni narafala. Yu mas tingbaot ansa blong yu blong yu save go insaed long sistem long fijuja.
- f. Sipos yu gat wan bank akaon long Ostrelia we hemi open, givim ol akaon diteil blong hemia – hemi moa isi mo kwik blong oli pem DASP long yu.
- g. Sevem aplikesen blong yu. Taem yu gobak long hom mo yu mitim ol rul, bae yu save kohed long DASP Onlaen aplikesen.

Taem yu gobak long hom, submitim DASP aplikesen blong yu.

2. Taem yu gobak long hom kantri blong yu mo yu nomo stap long wan visa blong Ostrelia, yu save submitim DASP aplikesen blong yu.
 - a. Login long DASP Onlaen wetem ol pesonel diteil blong yu mo ansarem kwestin blong sikret we oli serem we yu bin mekem finis.
 - i. Yu mas putum ol stret pesonel diteil we yu bin yusum fastaem yu bin go insaed long DASP Onlaen.
 - ii. Sipos yu no yusum ol **semak** diteil, bae yu no save luk aplikesen we yu bin sevem mo bae yu mas statem wan niufala DASP aplikesen.
 - b. Go long pej blong 'Applications for payment' (aplikesen blong pem) blong luk aplikesen we yu bin statem.
 - c. Jekem aplikesen blong yu mo mekem sua se diteil blong visa blong yu hemi stret we i kamaot long Visa infomesen skrin.
 - d. Submitim aplikesen blong yu.

Pem DASP

3. Wet blong oli pem DASP (we oli karemaot tax long hem) i go long bank akaon blong yu we yu bin jusum.
 - a. Nomol taem we oli givim blong prosesem DASP hemi **28 dei** afta yu submitim stret aplikesen blong yu wetem ol sapoting dokumen blong yu.
 - i. Bae i save tekem longtaem moa sipos yu submitim wan aplikesen we hemi no finis o sipos super fand blong yu i askem yu blong givim sam narafala sapoting dokumen. Bae super fand blong yu i kontaktem yu (tru long imel o leta) sipos oli nidim yu givim ol sapoting dokumen.
 - ii. Ridim gaed blong 'Andastanem superannuation blong yu' blong moa infomesen long hao oli karemaot tax long DASP: <https://www.palmscheme.gov.au/resources/superannuation-pacific-workers>. Bae oli givim wan peimen samari we hemi soem hamas tax oli bin karemaot long DASP mo faenol ameon we oli pem long yu.
 - b. Sipos yu no risivim DASP afta long 28 dei, mo super mane blong yu i stap wetem fand blong yu, **kontaktem super fand blong yu** mo askem abaot aplikesen blong yu.



Oi problem mo solusen long DASP Onlaen

No save konfemem aedentiti blong yu

Taem yu statem wan DASP Onlaen akaon

Taem yu putum ol diteil blong yu long skrin blong **personal details o eligibility verification**, wan mesej bae i kamaot we hemi talem '**unable to verify your identity**' (no save konfemem aedentiti blong yu). Mesej ia hemi minim se infomesen we yu putum hemi no semak infomesen we ATO mo/o Dipatmen blong Hom Afea oli gat.

Sipos yu luk mesej ia, jekem sipos:

- yu bin taepem paspot namba blong yu i stret
- yu bin taepem nem blong yu i stret

Nem we yu putum hemi mas semak stret long infomesen we ATO mo Dipatmen blong Hom Afea oli gat. Hemu semak evri taem yu login. Sam nomol problem wetem ol nem we oli faenem i inkludum:

- oli spelem nem i difren
- oli yusum difren medel nem o narafala nem
- oli putum fes leta blong nem blong medel nem i no ful nem
- oli yusum sot nem (nickname)
- oli putum nem long rong oda.

Olsem wan eksapol, sipos fastaem yu bin givim nem blong yu olsem Nicholas Adam Mori be yu taepem: Nicholas Mori, Nicholas A Mori o Nic Adam More, bae yu no save akseptem olgeta ia.

Taem yu *login* long DASP Onlaen bakegen

Mesej blong **unable to verify your identity** (no save konfemem aedentiti blong yu) bae i save kamaot afta yu putum ol diteil long skrin blong **personal details**. Hemu minim se ol infomesen we yu bin putum i no semak long wanem yu putum long aplikesen blong yu long fes taem yu bin login.

Hemi impoten blong mekem sua se yu putum ol semak infomesen evri taem yu login.

Narafala problem i inkludum:

- putum rong kantri. olsem wan eksapol, sipos yu taepem "SAMOAN CITIZEN" bae yu no save go insaed



long sistem mo putum "SAMOAN NATIONAL"

- Sipos yu bin givim TFN long fes taem yu login, yu sud givim bakegen taem yu login bakegen. Sipos yu no bin givim TFN blong yu long fes taem yu login, bae yu no putum i go long nekis taem yu login.

Sipos yu no givim ol semak diteil we yu bin givim las taem, bae yu no save luk ol aplikesen blong yu we i stap be yu save mekem wan niufala aplikesen.

Mekem wan sikret we oli serem

Fes taem yu yusum DASP Onlaen aplikesen sistem, bae oli askem yu blong mekem wan 'shared secret' (sikret we oli serem) – bae yu mas jusum mo ansarem wan kwestin. Taem yu kambak long sistem ia, bae yu mas ansarem stret kwestin ia. Yu sud jusum wan kwestin we yu nomo yu save ansa long hem. Sikret ansa blong yu maet hemi:

- ol wod stat long 1 kasem 20 karakta
- wan wod o plante wod
- inkludum ol namba.

Sipos yu putum eni ekstra spes bifo, bitwin o afta long ansa blong yu, bae sistem hemi no inkludum ol spes ia taem oli sevem. Olsem eksapol, sipos yu taepem P A L M olsem sikret kwestin, bae sistem i ridim olsem PALM.

Bae oli sevem sikret kwestin mo ansa long wan fomat we hemi encripted (oli haedem).

Mekem sua se yu tingbaot ansa blong yu from bae yu nidim sipos yu wantem login bakegen long sistem. Bae oli letem yu ansa tri taem blong putum stret ansa taem yu wantem login bakegen.

Kolem ATO o imelem daspmail@ato.gov.au sipos yu fogetem ansa blong yu long sikret kwestin we oli serem.



Visa infomesen

Skrin blong **Visa information** bae hemi talem nomo sipos yu gat o yu no gat wan Working Holiday Maker (WHM) visa – we hemi 417 o 462 visa. 462 visa hemi afektem ol sitisen blong Papua Niugini nomo.

Sipos yu neva bin gat wan WHM visa bae mesej ia hemi kamaot:



The screenshot shows a web page titled 'Apply for departing Australia superannuation payment: visa information'. It includes a notice from the Department of Home Affairs about holding a WHM visa. Below the notice, there's a section for entering visa information, with fields for 'Visa Type' (set to 'Working Holiday Maker (WHM)'), 'Visa Number' (left blank), and 'Visa Start Date' (set to '2018-01-01'). There are also sections for 'Super Fund' and 'Other Information'. At the bottom, there are 'Save' and 'Next' buttons.

Maet yu bin holem ol narafala visa be bae oli no lukluk long olgeta ia long skrin ia.)

Sej long super

Sipos yu givim TFN blong yu, sistem bae hemi sei long ol rikod blong ATO blong faenem stret super fand we super mane blong yu i stap long hem. Samtaem ol super fand oli sendem mane long ATO we oli kolem unclaimed super money (USM) – super mane we oli no bin klemem. Sipos hemia i hapan long yu bae yu save luk mane blong yu we ATO i holem long skrin blong **results of superannuation fund search** (risal blong sei long super fund).

DASP Onlaen sistem bae hemi mekem wan aplikesen blong wanwan fand mo/o ATO we oli holem super blong yu. Yu mas givim ol ekstra infomesen sipos i posibol.

Sipos DASP Onlaen hemi no faenem super blong yu

Sipos yu no bin putum TFN blong yu o yu gat super be DASP onlaen aplikesen sistem hemi no faenem:

- jusum **Add application** (ademap o statem niufala aplikesen)
- statem wan aplikesen yusum ABN blong super fand we hemi holem super blong yu.

Sipos yu no aot long Ostrelia o yu stap yet long visa blong yu

Taem yu aplae long DASP, sipos Dipatmen blong Hom Adeha hemi talem se yu no aot long Ostrelia o yu stap long visa blong yu yet, yu save rikodem ol diteil blong yu long DASP Onlaen mo sevem ol aplikesen blong yu.

Yu save gobak insaed long DASP Onlaen blong apdeitem mo sabmitim ol aplikesen blong yu taem yu lego Ostrelia mo yu no stap long visa blong Ostrelia.

Luk ol aplikesen we yu bin statem

Long pej blong **Applications for payment** (ol aplikesen blong pem) bae yu luk samari blong ol aplikesen yu bin statem. Bae oli soem ol aplikesen folet stetis blong olgeta:

- **submitted:** sipos oli bin sendem aplikesen ia i go long olgeta we oli holem super blong yu
- **rejected:** sipos fand hemi no akseptem aplikesen (fand bae oli kontaktem yu tru long imel o leta blong eksplenem from wanem oli no akseptem. Sipos oli no akseptem aplikesen bae yu mas statem wan niufala aplikesen.)
- **new application:** sipos yu statem be yu no sabmitim aplikesen
- **not to be forwarded:** sipos yu jusum blong putum aplikesen long hold mo no sabmitim aplikesen fastaem
- **transferred:** sipos fand hemi no akseptem aplikesen from oli bin sendem super blong yu i go long wan narafala fand o long ATO. Bae yu nid blong statem wan niufala aplikesen.

Sipos yu nid blong jenisim aplikesen blong yu

Taem yu sabmitim aplikesen blong yu i go long super fand, bae hemi stap long pej blong **Submitted applications** (apliesken we oli sabmitim) long DASP Onlaen. Bae yu save openem blong luk be yu no save jenisim.

Blong mekem jenis long hem yu mas kontaktem super fand blong yu. Kontak diteil blong super fand hemi stap long pej blong **Submitted applications**.

Jekem progres blong aplikesen blong yu

Yu save go insaed long sistem blong luk ol aplikesen we yu sabmitim mo stetis blong olgeta be DASP Onlaen hemi no soem sipos super fand blong yu hemi prosesem aplikesen finis o no yet.

Sipos 28 dei i pas mo yu no kasem DASP blong yu, mo super blong yu i stap yet wetem fand blong yu, mo yu no risivim wan imel o leta i kam long fand we oli sendem blong askem moa infomesen, kontaktem super fand blong yu mo askem abaot aplikesen blong yu.

Narafala infomesen

Go long websaet blong ATO: Help with the DASP online application system (help wetem DASP onlaen aplikesen sistem) blong ol problem we yu save gat mo ol solusen (hao blong stretem).

