

Your right to minimum work hours



Are you getting enough work hours?

The Australian Government has made changes to minimum hours requirements for short-term PALM scheme workers.

Guaranteed minimum work hours

If you are a short-term PALM scheme worker (working in Australia up to 9 months), your employer must offer you a minimum of 120 hours of work over 4 weeks.

If you are not offered the minimum hours over 4 weeks, your employer must pay your wages equal to 120 hours.

These minimum hours requirements are in place until 30 June 2025.

What do I need to do?

- If you are a new or current PALM scheme worker, you can expect to receive a new offer of employment outlining your minimum work hours. Speak to your employer if you have not received this.
- When you receive your new offer of employment, ask your employer to clearly explain the minimum hours changes to you, and answer any questions you might have.
- If you are a long-term worker (working in Australia for between one and 4 years), you should be offered full-time hours as per the PALM scheme employer guidelines.

What should I do if I am not getting the guaranteed minimum work hours?



Talk to your employer.



Contact the PALM scheme support service line – call 1800 51 51 31, Monday to Friday 8.30 am to 6.30 pm AEST or email palm@dewr.gov.au.



Contact your CLO or labour attaché. Visit palm.gov.au/contact for contact details.



Contact the Fair Work Ombudsman. Call 13 13 94 or the interpreter service on 13 14 50.



Find out more information and ask for help if you need it.

Scan the QR code using your phone to read a factsheet on minimum work hours.

palm.gov.au

