

# Malamalama i lau supaaneueta

O se ta'iala mo tagata faigaluega Pasefika ma Timor-Leste

## O le a le supaneueta?

O le supaaneueta, poo le 'supa', o le faiga sefeina o tupe litaea a Ausetalia. E pei o le faiga o Saofaga (NPF) i le tele o atumotu o le Pasefika.

Afai e te faigaluega i totonu o Ausetalia, e totogi e lau falefaigaluega lau supa e 10.5% o lou totogi faaopopo atu i lou totogi masani (mai le Aso 1 lulai 2022). E totogi lau supa i totonu o se tupe sili filifiliaina, e teu ai seiloga e te talaina pe a e toe fo'i i lou atunuu.

Ae i tuuina atu i totonu lau talosaga tala ai lau supa, siaki i lau falefaigaluega pe ua totogi uma tupe ono maua i lau tupe filifilia. E mana'omia ona totogi e lau falefaigaluega lau supa i kuata ta'itasi (o nisi e filifili e totogi vave le supa)

NB. O le 10.5% Supa Mautinoa e alu i luga ta'i 0.5% i tausaga ta'itasi i le Aso 1 lulai seia taunuu i le 12%.

## O afea e tala ai la'u supa?

E mafai ona totogi atu lau supaneueta pe afai:

- ua e alu ese ma Ausetalia
- e le o oe o se tagatanuu o Ausetalia poo Niu Sila, poo se tagata nofomau o Ausetalia
- e le o toe iai sau visa Ausetalia, e aofia ai soo se visa (aofia ai visa o tagata maimoa).

 Australian Government  
 Australian Taxation Office DASP - Online applications Help

Apply for departing Australia superannuation payment and/or payment of unclaimed superannuation money: how to apply

This system will analyse your application for the departing Australia superannuation payment (DASP) from both super funds and the ATO. Please take some time to read through this section so you know what information you will need to provide to apply for your superannuation benefits using this system.

What you will be asked to provide

To help us confirm your identity and security and process your application, you will need to provide the following information:

- Your name and other personal details
- Your e-mail address
- Your telephone number
- Your passport number
- Your Australian Business Number (optional)
- Your superannuation account details - including your super fund's Australian Business Number (ABN). You may use the system to conduct a search for the ABN based on the fund's name.

The application process

It will take approximately 30 minutes to complete the application online.

Confirm identity and eligibility

To protect your information, when you first enter the system you will be asked to create a 'shared secret' by selecting a question and supplying your answer. This system will encrypt and securely store this information. If you ever need to update your application or make a new application, you will be asked to answer your question. You (or unauthorised persons) will not be able to proceed unless you supply the correct answer.

System searches for your superannuation

If you are applying for a DASP, you may only submit your application if you have departed Australia and your visa has ceased to be in effect (for example, it has expired or been cancelled). If you are still in Australia, or your visa is still active, you may save an application, but it cannot be submitted to your super fund(s).

Note: You must enter exactly the same personal details each time you access this system.

Secret password

To protect your information, when you first enter the system you will be asked to create a 'shared secret' by selecting a question and supplying your answer. This system will encrypt and securely store this information. If you ever need to update your application or make a new application, you will be asked to answer your question. You (or unauthorised persons) will not be able to proceed unless you supply the correct answer.

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Add your contact and other personal details

You will need to provide your current contact details including your email and postal address. Your super fund and/or the ATO may need to contact you regarding your DASP application.

Your visa information

You will see the following: If you ever held a working holiday maker visa, The Department of Home Affairs has advised that you have held a working holiday maker (WHM) visa.

Add your superannuation details

## Supa = tupe sefe mo le lumana'i

## E faapefea ona tala la'u supa?

E mafai ona tala lau supa i le tuuina atu o lau talosaga o le Totogi o le Supaaneueta i le Tuua ai o Ausetalia (Departing Australia Superannuation Payment (DASP)), pe afai e te faafetauia tulaga mana'omia e 4. Mo nisi faamatalaga i tulaga agavaa alu i le: [www.bit.ly/EligibilityforDASP](http://www.bit.ly/EligibilityforDASP)

## Online e ala i le Ofisa o Lafoga Ausetalia

E fua i le umi talu lau saofaga mulimuli, e ono taofi lau supa e lau tupe sili poo le Ofisa o Lafoga a Ausetalia (ATO). O le auala faigofie e tala ai le DASP o lou talosaga lea e ala i le system online fai talosaga fai fua o le DSP a le ATO. Faamolemole silasila i le <https://bit.ly/DASP-online-application>

O le uepisaite o le ATO o loo iai le tele o faamatalaga. Faamolemole silasila i le [www.bit.ly/Temporaryresidentsandsuper](http://www.bit.ly/Temporaryresidentsandsuper)

## Afai e le mafai ona fai lau talosaga online

Afai e le mafai ona fai lau talosaga e ala i le ATO online, e mafai ona e talosaga mo lau DASP i le tuuina atu o se pepa faatumu, ae e mana'omia ona e faaaogaina le pepa sa'o e faamoemoe lea i le mea o loo taofia ai lau tupe sili. Mo nisi faamatalaga alu i le [www.bit.ly/Howtoclaimsuper](http://www.bit.ly/Howtoclaimsuper)

Afai o lau benefiti supa e sili atu ma le \$5000 o le a mana'omia ona e apalai mo le Certification of Immigration Status (form 1194) e ala i le Matagaluega o Mataupu tau Fale (Department of Home Affairs). O le tau o lenei talosaga i le taimi nei e \$55. Mo nisi faamatalaga alu i le: <https://immi.homeaffairs.gov.au/form-listing/forms/1194.pdf>

◀ Talosaga e ala i le uepisaite a le ATO i le: [www.bit.ly/DASP-online-application](https://bit.ly/DASP-online-application)

E iai foi le vitio i luga o le uepisaite a le ATO e faaali atu ai pe faapefea ona tala lau DASP. Alu i le: [www.bit.ly/Temporary-residents-super](http://www.bit.ly/Temporary-residents-super)

# DASP = Departing Australia Superannuation Payment

The screenshot shows the ATO website's navigation bar with links for Home, Individuals, Business, Not-for-profit, Super, Tax professionals, and About ATO. Below the navigation is a search bar and a sidebar with links for Super information for temporary residents departing Australia, Authorising someone to claim on your behalf, Eligibility for DASP, Locating your super, How to claim your super, and DASP for working holiday makers. The main content area is titled 'Help with the DASP online application system' and lists topics such as 'Creating a shared secret', 'Information you must provide with your application', 'Incorrect visa information', 'If DASP Online doesn't find your super', 'Re-entering the online system', 'Responses and processing times', 'Other matters', and 'Contact us'. It also includes a note about creating a 'shared secret'.

Resitala i le **DASP Online** ao e iai pea i totonu o Ausetalia ma amata lau talosaga.

The screenshot shows the 'Check visa details and conditions' page. It features a large image of pink flowers and a navigation menu with links for Overview, Check conditions online (VEVO), See visa conditions, and Conditions list. The main content area contains sections for 'Check conditions online (VEVO)' and 'Check conditions online (VEVO)'. It includes a note about the Visa Entitlement Verification Online (VEVO) system and a disclaimer about the use of the system.

Siaki le aso e uma ai lou visa i le [Uepisaite a le Home Affairs](#).

## Faapefea on totojiina le DASP?

E masani lava on totojiina le DASP i totonu o le 28 aso i le uma ai lea ona tuuina atu le talosaga ua mae'a ona faatumuina. O le a faatuai se talosaga mo le totoji pe afai e lē mae'a lelei ona faatumu le talosga pe ua misi ni pepa lagolago.

O le a mafai ona totoji atu lau supa i totonu o se **bank account Ausetalia**, lafo atu ia te oe i se **siaki Ausetalia**, pe totoji e ala i tupe faamomoli atu i fafo (mo na'o talosaga tau tupe). O le tele o faletupe i fafo o le a lē taliaina siaki Ausetalia ma e lē o tupe uma e aumai uma filifiliga ia e 3 e totoji ai. Siaki i lau tupe sili e uiga i le auala sili ona totoji ai ma pe iai ni pili ma

## E faapefea ona fai le DASP Online?

E mafai ona fai sau account DASP ae e te le i alu ese ma Ausetalia. Amata lau talosaga DASP a'o e i Ausetalia lava i lou alu lea i luga o le DASP Online ma fai se 'shared secret (mealilo faasoa atu)'. O lau mealilo faasoa atu o le a mafai ai ona e toe fo'i i le DASP Online e faatumu lau talosaga pe a e toe fo'i lou atunuu, ma i le taimi lava e uma ai le taimi pe faaleaogaina ai lou visa.

Mo nisi faamatalaga i le faiga o lau mealilo faasoa atu, alu i le: [www.bit.ly/Creating-shared-secret](http://www.bit.ly/Creating-shared-secret)

O le a e mana'omia le faaaogaina o se komepiuta ma le initaneti i lou fale e tuuina atu ai lau talosaga DASP online. E mafai ona totogi sa'o atu lau DASP i totonu o lau tusitupe Ausetalia.

## E faapefea ona ou iloa poo ua uma le taimi o la'u visa?

Ae e te le i tuua Ausetalia, siaki le aso e faagata ai lou visa. E mafai e lau fale faigaluega ona saunia lea tulaga. Pe e mafai ona e login i luga o le Visa Entitlement Verification Online (VEVO) e siaki ai le tulaga o iai lou visa.

E mafai ona e saili nisi faamatalaga i le <https://immi.homeaffairs.gov.au/visas/already-have-a-visa/check-visa-details-and-conditions/check-conditions-online>

Manatua: e mafai ona na'o lou talosaga le supa pe a tuua Ausetalia ma ua uma lou visa poo ua faalēaogāina. E lē mafai ona faalēaogāina se visa o loo lalo ifo ma le 6 masina o loo aogā pea.

## Faapefea pe afai o lo'u visa e multi-year?

Afai o oe o se tagata faigaluega faavaitaimi o loo iai se visa multi-year e le mafai ona talaina lau supa sei vagana ua e toe fo'i mo le taimi mulimuli ma ua faagata lou visa. AUA le faalēaogāina fua lou visa multi-year se'i vagana ua mae'a uma au galuega i totonu o Ausetalia Afai e te faia lea tulaga, e tatau ona e totogina se visa foi e toe fo'i mai ai, ma e ono lē mauaina lea visa.

totoji e aofia ai. Afai e te filifili e totoji atu lau supa i totonu o se bank account Ausetalia, e **TATAU** ona tatala pe a lau tusitupe Ausetalia.

Afai e lē talosagaina lau DASP i totonu o le 6 masina o lou aso faagata ai lou visa, e ono ave lau supa i le ATO ma o le a taofi ai seiologa ua e talosagaina. O supa e taofi e le ATO e na'o le tusitupe Ausetalia lava e mafai ona totojiina atu ai.

## Faapefea ona tipi lafoga o le DASP?

E tipi le lafoga o lau DASP ae e te le i mauaina, masani lava o le lafoga 35%-45%. O le a avatu se aotolega o le totoji fautuaina atu ai oe i le aofa'iga o le lafoga tipi o le DASP ma le aofa'iga mulimuli o le a totoji atu ia te oe.

## O a faamatalaga ou te moomia e talosagaina ai la'u DASP?

### O a'u faamatalaga patino

- Numera o le Faila o Lafoga Ausetalia (TFN)
- igoa
- aso fanau
- tuatusi pe a toe fo'i i lou atunuu
- numera telefoni pe a toe fo'i i lou atunuu
- imeli
- tuatusi mulimuli i Ausetalia.

### Faamatalaga o lou Supaaneueta

- igoa o lou supa
- Numera Pisinisi Ausetalia o lou supa (ABN)
- numera o le account o lou supa

### Faamatalaga o alu falefaigaluega

- ABN a lou falefaigaluega
- igoa o le pisinisi
- tuatusi o le pisinisi
- aso mo le vaitaimi o e faigaluega ai.

### Faamaumauga Lagolago

- kopi faamaonia o pepa faamaonia ai oe pe afai e sili atu lou supa ma le \$5000
- kopi o faamatalaga mai lou faletupe Ausetalia mo le account e totogi atu ai lou benefiti.

### Kopi faamaonia e faamaonia ai lou tagata

Afai e \$5000 pe sili atu le aofa'i o lou supa, e ono mana'omia e lou tupe sili kopi faamaonia o mea e faamaonia ai lou tagata. E mafai ona faaaoga lou tusifolau faaalaiaina ai lou ata, numera o le tusifolau, atunuu, ma le aso e uma ai le aogā o le tusifolau. Poo, sau laisene taavale o iai nei, poo le pepa faamaonia a le atunuu.

E iai tulafono patino e uiga i tagata faamaonia pepa. E pito faigofie ona faamaonia au pepa a'o e i Austalia. Faafesoota'i lou tupe sili (super fund) ae e te le i tuua Ausetalia ina ia faamaonia pepa e te moomiaina. E mafai foi ona e siaki i lou falefaigaluega e uiga i auala e faamaonia ai pepa.

E mafai foi ona e faamaonia pepa pe a e toe fo'i. O tagata nei ua faatagaina e faamaonia au pepa i fafo atu ma Ausetalia:

- vaega faatulafonoina e faamaonia (notary publics)
- vaega faigaluega lata ifo i le
  - amepasa Ausetalia
  - komesina Ausetalia
  - konesula- aofia ai konesula faauluulu e konesula mauluga Austrades.

O le tagata e faamaoniaina i lou iai e tatau ona faamaonia kopi ta'itasi e moni ma sa'o mai le ulua'i kopi.

### Mana'omia nisi fesoasoani?

Afai e te mana'omia se fesoasoani i le faatumuga o lou talosaga DASP online pe toe maua mai lou mealilo faasoa, faamolemole:

- vili le ATO i le (13 10 20) i le va o le 8:00 am ma le 6:00 pm, Aso Gafua i le Aso Faraile pe afai o e i totonu o Ausetalia pe
- vili le ATO i le (+61 2 6216 1111) i le va o le 8:00 am ma le 5:00 pm taimi Ausetalia, Aso Gafua i le Aso Faraile pe afai ua e tuua Ausetalia
  - Afai e te fia talanoa i se gagana e ese mai le Igilisi, e mafai ona e vili le 'auaunaga Faaliliu ma Faamatala upu (TIS National) i le (+61 3 9268 8332) ma talosaga e te fia fesoota'i atu i lou gagana i le ATO

- imeli le ([DASPMail@ato.gov.au](mailto:DASPMail@ato.gov.au)) - faamolemole manatua e lē saogalemu lenei auala ma e ono oo atu i le 28 aso e tali mai ai. E tatau ona e saunia faamatalaga nei pe afai e te imeli i le ATO:

- igoa atoa
  - aso fanau
  - atunuu o le tusifolau
  - numera tusifolau
  - imeli ma numera o le telefoni
  - tuatusi mulimuli i Ausetalia
  - igoa o le super fund (pe a iloa)
- asiasi le itulau a le ATO ma faamatalaga e uiga i le talosaga ai i le DASP online (<https://www.ato.gov.au/Individuals/Super/Temporary-residents-and-super/>)
  - faafesoota'i lou tupe – o le tele o tupe sili (super fund) e iai latou faamatalga i luga online e uiga i le DASP, pe mafai ona e vili sa'o iai latou
  - talanoa i lou falefaigaluega o loo mafai foi ona fesoasoani ia te oe.

