



Sapot long ol wokmanmeri long PALM long Australia.

I gat ol pipol na grup long givim sapot long ol Pacific Australia Labour Mobility (PALM) wokmanmeri long Australia. Dispela toksave pepa hia em i toksave long ol dispela lain. Sapos yu wanpela wokmanmeri long PALM, plis putim dispela ol namba i go long fone bilong yupela.

HUSAT YU WOK LONG EN



Husat yu wok long en em i nambawan contact bilong yu taim yu stap long Australia. Em wok bilong ol long givim sapot long yu taim yu stap hia. Ol inap halpim yu sapos yu gat askim long ol dispela:

- payslip pepa bilong yu na ol samting bilong wok
- sapos yu painim hevi long sampela wanwok bilong yu
- insurans bilong helt bilong yu
- transport
- sampela liklik medical o helt problem
- sampela liklik problem long haus bilong yu o sapos kros i kamap long ol lain wantaim yu long haus
- visa bilong yu
- long go bek long kantri bilong yu

Yu mas kisim pinis fone namba bilong kampani yu wok long en na menesa taim yu kamap pinis long Australia. Sapos nogat, askim tim lida o bos bilong yu long stretim dispela. Sapos ol no inap helpim yu, ol inap toksave long husat tru bai yu inap toktok wantaim ol.

PALM SUPPORT SEVIS FONE NAMBA



Sapos kampani yu wok long en i no inap halpim yu, bai yu ringim PALM sapot sevis lain long fone namba (1800 51 51 31) namel long 7am na 7pm AEST o salim email long (support@pacificlabourfacility.com.au). If

Sapos yu gat bikpela wari, yu inap ringim PALM sapot fone namba 24hrs olgeta de, 7de long wik long (1800 51 51 31).

KANTRI HALPIM OFISA



Olgeta gavman bilong ol Pacific kantri na Timor-Leste i gat ol country liaison offisa (CLOs) na ol labour attache ofisa long givim toksave long ol wokmanmeri long Australia, wantain halpim long tokples tu. I no olgeta kantri i gat ol CLOs, tasol yu inap kisim ol fone namba bilong ol long PALM scheme long (<https://www.palmscheme.gov.au/contact>). Sapos kantri biong yu i nogat wanpela CLO, ringim High Commission bilong kantri bilong yu long Australia.

FAIR WOK OMBUDSMAN



Dispela Fair Wok Ombudsman (FWO) bai inap halpim yu sapos yu gat sampela askim long wokples bilong yu, o long pe samting na haumas ol mas baim yu. Ringim GWO long namba (13 13 94). Sapos yu nidim wanpela man o meri long tanim toktok, ringim (13 14 50).

OL EMERGENCY SEVIS



Sapos yu painim bikpela sik, birua o ol raskol lain i bagarapim yu, ringim namba (000) hariap tasol (free call, olgeta 24 hr, olgeta 7 de long wik). Taim yu ringim dispela namba, ol bai askim yu sapos yu laikim ol polis, fire o ambulans sevis long halpim yu.

Plis toksave long kampani yu wok long en hariap tru sapos yu o narapela wokmanmeri i kisim bikpela bagarap, i go pinis long haus-sik o painim bikpela trabel long ol raskol o pait i kamap long haus tu.