



# Sapot blong ol woka anda long PALM skim insaed long Ostrelia

I gat ol pipol mo oganaesesen i stap blong sapotem ol woka blong Pasifik Ostrelia Leba Mobiliti (PALM) skim we oli stap long Ostrelia. Pepa ia hemi eksplenem ol difren pipol ia mo hemi provaedem ol kontak blong olgeta. Sapos yu wan woka anda long PALM skim, plis sevem ol namba ia we oli listim daon insaed long fon blong yu.

## EMPLOIA BLONG YU



Emploia blong yu hemi fes kontak pesen blong yu taem yu stap long Ostrelia. Olgeta nao oli risponsibol blong sapotem yu taem yu stap ia. Oli save helpem yu wetem eni kwestin long saed blong

olgeta samting ia:

- payslip blong yu mo arenjmen blong wok
- wan problem wetem wan pesen long wok
- helt insurens
- transpot
- smosmol medikol o helt problem
- ol smol isu long saed blong akomodesen o wetem wan pesen long haos blong yu
- visa blong yu
- blong gobak long hom kantri blong yu.

Taem yu araev long Ostrelia oli sud pasem kontak namba blong emploia o maneja blong yu i kam. Sapos yu no kasem, askem tim lida blong yu o emploia blong yu faenemaot bes wei blong kontaktem olgeta. Sapos oli no save helpem yu, bae oli save talem se hu nao yu sud toktok wetem.

## PALM SAPOT SEVIS LAEN



Sapos emploia blong yu i no save helpem yu, kolem PALM sapot sevis laen long (1800 51 51 31) bitwin 7am long moning kasem 7pm long naet (AEST) o imelem

olgeta long ([support@pacificlbourfacility.com.au](mailto:support@pacificlbourfacility.com.au)).

Sapos yu gat wan bigfala problem, yu save kolem PALM sapot laen eni taem blong dei (24 haoa) long evri dei blong wik long namba ia (1800 51 51 31).

## OL KANTRI LIASON OFISA



Olgeta kantri liason ofisa (CLOs) mo narafala woka blong leba blong ol gavman blong Pasifik mo Timor-Leste oli save provaedem advaes long ol woka long Ostrelia,

mo tu oli save provaedem sapot long langwis.

I no evri kantri we oli gat ol CLOs be yu save faendem ol fon namba long PALM skim websaet kontak pej (<https://www.palmscheme.gov.au/contact>). Sapos kantri blong yu i nogat wan CLO, plis kontaktem hae komisen blong kantri blong yu long Ostrelia.

## FEA WOK OMBUDSMAN



Fea Wok Ombudsman (FWO) hemi save helpem yu sapos yu gat eni kwestin long saed blong emploimen kondisen, ol reit blong pei mo narafala benefit blong yu. Kolem FWO long (13 13 94). Sapos yu nidim wan intepreta blong toktok long langwis blong yu, kolem (13 14 50).

## EMEJENSI SEVIS



Blong ol series medikol sik, aksiden o rong we i brekem loa, kolem (000) kwiktaem (hemi fri nomo, 24 haoa long dei, evri dei blong wik). Taem yu kolem namba ia bae oli askem sapos yu nidim polis, faea sevis o ambulens.

Plis talemaot long emploia blong yu kwiktaem sapos yu o wan narafala woka i kasem wan series kil o sik, o mas pas long hospital o yu bin pat long wan isu we i brekem loa o hemi wan domestik vaelens.